# A pillar to develop an information space



Establish Pan-European Information Space to Enhance seCurity of Citizens



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## The EPISECC project team

Organisation Name	Short	Country	
AIT Austrian Institute of Technology GmbH	AIT	AT	
Cassidian Finland OY	CasFI	FI	
Cassidian SAS	CSD	FR	
Sveuciliste u Splitu (University of Split)	UNIST	HR	
Public Safety Communication Europe Forum AISBL	PSCE	BE	
HITEC Luxembourg S.A.	HITEC	LU	
Frequentis AG	FRQ	AT	
Deutsches Zentrum für Luft- und Raumfahrt EV	DLR	DE	
HW Communications Limited	HWC	UK	
TETRA MoU Association Ltd	TCCA	UK	
Katholieke Universiteit Leuven	KULeuven	BE	
IES Solutions SRL	IES	IT	
Technische Universität Graz	TUG	AT	

**FP7 SEC 2013.5.1-1:** Analysis and identification of security systems and data set used by first responders and police authorities – Capability Project







#### **Motivation**

- Key requirements for services in crisis situations
  - Efficient communication
  - II. access to critical information
  - III. interconnectedness of stakeholders

However, services are often compromised and need to be re-established.

First 72 hours after a catastrophe are crucial

Need to provide communication tools and information collection within this period





#### **Requirements & Vision**



**The vision:** to develop a concept of a common information space based on the analysis of ...



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## **Objectives**

- Develop a pan-European inventory of past critical events/disasters and their consequences focusing on the performance of processes, data exchange and organisational boundaries
- Develop a concept of a common information space including appropriate semantic definitions by taxonomies and/or ontologies.
- Analysing existing interoperability concepts and derive concept of a common information space
- 4. Validation of the architecture and suggestion of **novel Emergency and Crisis Management Models**





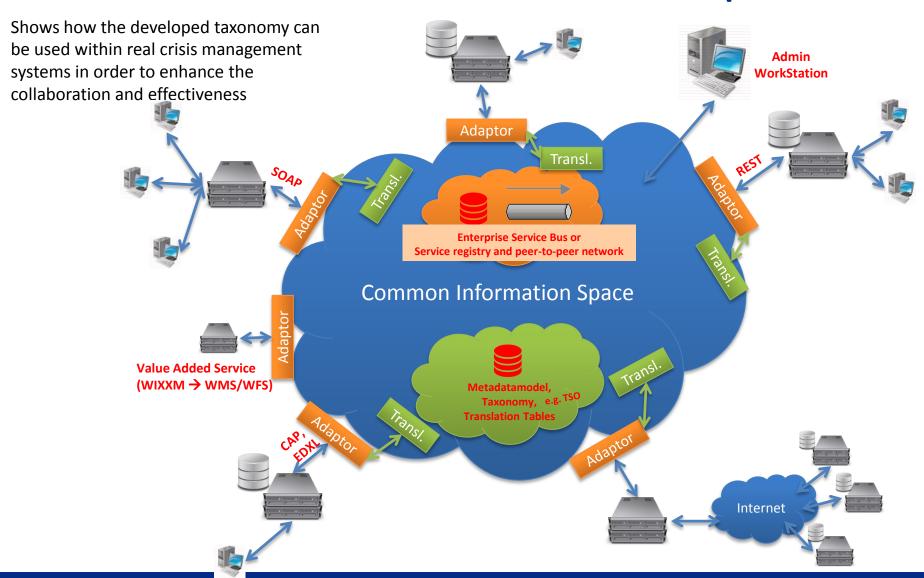
# Workpackages

Nr.	Title	Lead
WP1	Coordination and Management	AIT
WP2	Analysis of past crisis management approaches	TUG
WP3	Pan European Inventory of events/disasters	DLR
WP4	Taxonomy building	UNIST
WP5	Architecture of Common Information space	FRQ
WP6	Proof of Concept & Validation	AIT
WP7	Legal & Ethic aspects	KULeuven
WP8	Dissemination	PSCE
WP9	Exploitation & Standardisation	IES





#### **Architecture of Common Information space**







### **Areas of the Inventory**

#### **Crisis Management**

(emergency management, recovery management, strategies, etc.)



# Critical Infrastructures

(energy, information and communication, mobility and logistics, etc.)

# Disaster Types & Context Data

(threats, dangers, scale, duration, affected people, etc.)

#### Science

(social science, engineering, natural science, etc.)





#### The development of the Inventory



#### Identification

of Questions

Data model

Includes all relevant fields of information

Identification of relevant questions together with selected Stakeholders

Questionnaire

Online

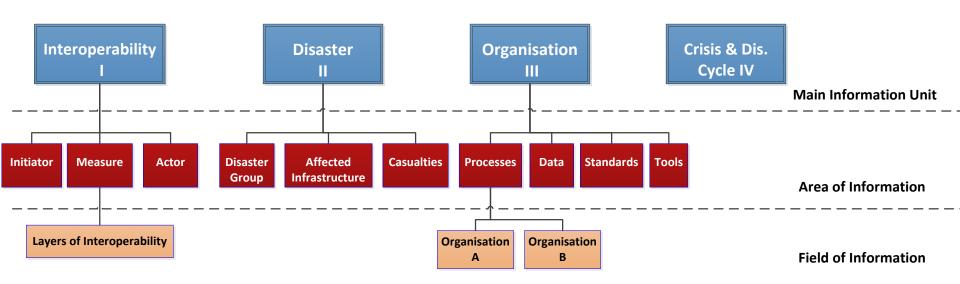
Development of the online questionnaire based on transformatio n of selected questions in fields of information from the data model Interviews with Stakeholders

Strategic crisis managers filling out questionnaire. The answers to the questionnaire serve as input for the inventory





#### The data model







#### The Questionnaire

#### **EPISECC Questionnaire** The Pan European EPISECC inventory supports crisis managers, emergency services and **EPÎSECC** other stakeholders by allowing them to analyse interoperability and efficiency aspects of past critical events and disasters. The major focus is set on interoperability and efficiency in the response phase. The inventory intends to answer frequently asked questions of multiple stakeholders. Menu **Your Organisation** Respondent Disasters **Your Organisation** Description of the main purpose of your organisation in disaster management Organisation name: 17 Acronym: 13 Governmental Industry/Other Business Research & Education Stakeholder Type: 1 International Organisations Other Other category (please | specify): Prevention □ Strategic □ Tactical Prepardness Type of Responsibility: 1 Phases of Disaster Operational Response Management: Recovery

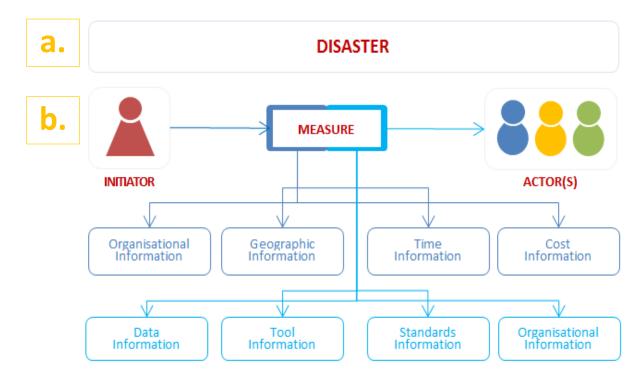




# Concept: Analyzing the response to questions from stakeholders

#### Questions are related to:

- Selected disasters
- b. Processes/measures of responding to the specific disaster







## **Approach**

- Clustering questions to the groups "Efficiency", "Interoperability" and "Others"
- 2. Evaluating the meaningfulness (for the project focus) of each single question
- 3. Tagging of questions based on their core statement
- 4. Applying indicators
- 5. Description of each question including its diagnostic value, its linkage within the questionnaire and the appropriate form of representation for this question





#### **Exemplary Evaluation of an EFFICIENCY-question**

"What are initial response times in other countries? How quick comparable rescue forces can be expected to be at the disaster area?"

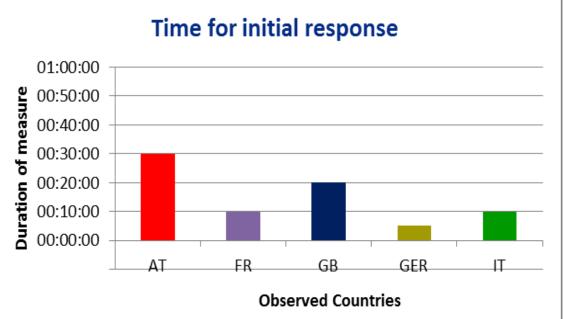
Question\_Tag: »Mobilising emergency operation services«

Presentation of evaluation results by a table: "Initial response"						
Country	Disaster Name	Disaster/Crisis Main Type	n Initiator (Sta	Initiator (Stakeholder Type)		
AT	Avalanche	Natural Disaster	Governmen	tal		
FR	Hurricane	Natural Disa				
GB GER	Flooding Hurricane	Natural Disa Natural Disa	01:00:00	Time for		
OLIN	Tiutticatie	ivaturai Disa	01:00:00 —			

Natural Disa

Earthquake

ΙT



Actor (Stakeholder

Type)

NGO

Start-up

time

00:20:00

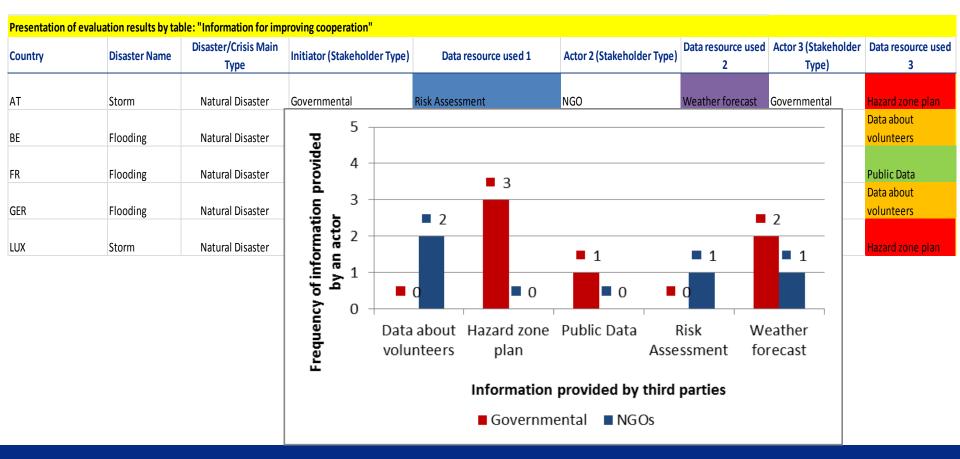




#### **Exemplary Evaluation of an INTEROPERABILITY-question**

Cooperation: "What kind of information was provided by your institutions or third parties? What kind of third parties?"

**Question\_Tag:** »Information Exchange«





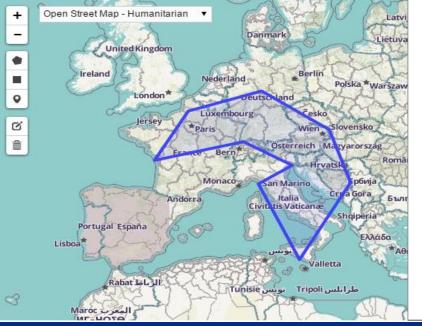


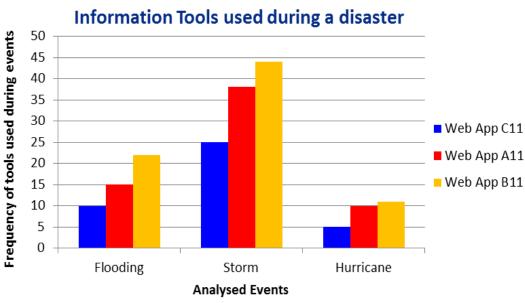
#### **Exemplary Evaluation of an OTHER-question**

"What information tools were used in a specific country/during a specific type of disaster and what are the costs of these tools?"

Question\_Tag: »Information Exchange«

Presentation of evaluation results by a table: "Costs of information exchange during a certain event"								
Country	Disaster Name	Disaster/Crisis Main Type	Initiator (Stakeholder Type)	Tools used		Costs (in €)		
AT	Flooding	Natural Disaster	Governmental	Web application: AA	€	3.000,00		
HR	Earthquake	Natural Disaster	Governmental	Web application: BB	€	2.100,00		
BE	Storm	Natural Disaster	NGO	Web application: CC	€	1.800.00		

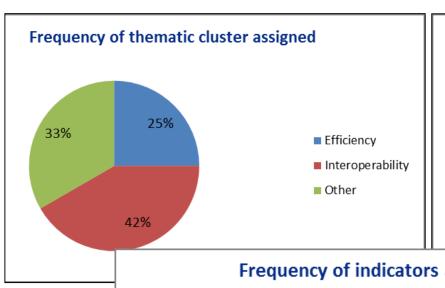


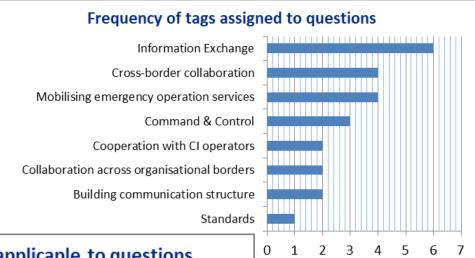




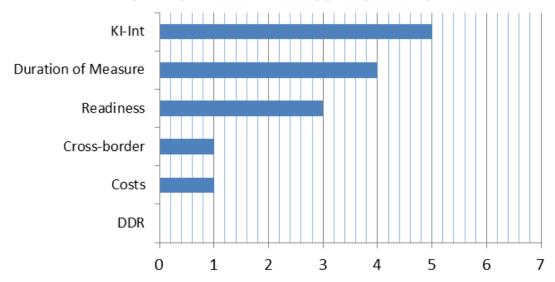


#### Statistical Evaluation of questions-characteristics





#### Frequency of indicators applicable to questions







#### **Outlook**

EPISECC will provide a concept of a common information space. To ensure that the required information will be provided

- Best practices and shortcomings of the management of past disasters need to be analysed
- Such analyses need to be performed in a way allowing comparable and quantifiable comparisons (taking data protection requirements into account)
- Questions of stakeholders on the management of past disasters will be answered

That is what the EPISECC inventory ensures





























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