



PSC Europe Forum Conference

30 November & 1 December 2010

Amsterdam, the Netherlands

Venue : Cisco, Haarlerbergpark, Haarlerbergweg 13-19, 1101 CH Amsterdam, Netherlands, Tel: 0800 0200 791, Fax: +31 (0)20 357 1100

Practical details on page 15



Meeting Focus

The focus of the meeting is two-fold

- Critical Information Protection
- Public Warning Policy

MEETING PROGRAMME

30 November 2010

- 08.30 – 09.00 – Registration Opens
- 09.00 – 09.10 – Opening
- 09.10 – 09.50
Civil under normal circumstances - Government under crisis circumstances - George PETERSEN, Radio Communications Agency, Ministry of Economic Affairs, Agriculture and Innovation, The Netherlands
- 09.50 – 10.30 – The Belgian experience: the consultative committee of users Claude JACQUARD, Director of the Police Emergency Centre Province Hainaut, Belgium
- 10.30 – 11.10
 - Presentation of a topic by the Research Committee - Snjezana KNEZIC, University of Split, Croatia
 - Trends in Research for Public Safety Communications - Helmut SCHWABACH, Austrian Institute of Technology (AIT)
- 11.10– 11.40 - *Coffee Break*
 - **CRITICAL INFORMATION PROTECTION (11.10-12.40)**
- 11.40 – 12.10
National case study: Luxembourg - Carlo SIMON, Government Communication Centre, Luxembourg
- 12.10 – 12.40
Cyber Security: Challenges & Solutions - Paul KING, Senior Security Advisor, CISCO
- 12.40 – 14.00 - *Networking Lunch*
- 14.00 – 15.00
Presentation of the COPE project - Jari HAMALAINEN, VTT, Finland and Hannu RANTANEN, Emergency Services College, Finland
- 15.00 – 15.20 - *Coffee Break*
- 15.20 – 17.30
PSCE Committee Meetings *Industry, User, Research*
- 19.30 – 22.30 –
Dinner at De Kroon Restaurant offered by CISCO Systems

1 December 2010

- 08.30 – 09.00 – Registration Opens
- 09.00 – 10.45 – General Assembly
Report from the President & the Secretary General
Report from the Treasurer: information on 2010 Budget, vote for 2011 Budget
- Report from the Advisory Board and from working groups:
 - Overview and Conclusions of the Consultation Paper “Enterprise Architecture as the foundation for agile Public Safety & Security” - OSSAF authoring team
 - Spectrum Harmonisation Initiative – Steffen RING, Motorola
- 10.45 – 11.15 - *Coffee Break*
- 11.15 – 11.45 – Hybrid cognitive radio networks for command & control in public safety - Frank BROUWER, Institute for Wireless and Mobile Communications (WMC), The Netherlands
- 11.45 – 12.15 – International development of Cell broadcast - Bruno WALTER, CellCast Technologies, Austria
- 12.15 – 14.00 - *Networking Lunch*
 - **PUBLIC WARNING POLICY (13.30-16.30)**
- 14.00 – 14.30 – Implementation of Cell Broadcast in the Netherlands : lessons learnt - Willy STEENBAKKERS, Ministry of Interior
- 14.30 – 15.00 – Presentation of IDAC (Integrated Alert Distribution Center) IADC in frame of the Israeli Home Front Command Warning Concept- Guy WEISS, eVigilo & Lt. Col. Levi YITAKH, The Israeli Home Front Command
- 15.00 – 15.30 – Alert For All Project: a European wide approach for alerting the population in crisis - Cristina PARRAGA, DLR, Germany
- 15.30– 16.00 – Using nP2M: Realistic Approach for Alerting of Population in Europe - Dietmar GOLLNICK, e*Message
- 16.00 – 16.30 – Potential of Crowd Sourcing in Situational Awareness Improvement during Emergency Situations - Bram van den Ende , TNO, The Netherlands
- 16.30 – Closing of the meeting





Industry Committee Meeting Agenda

15.20 – 17.30

- 1. COPE project presentation -**
Improving information flow to/from first responders and incident command, Johan FORSLING, BAE Systems C-ITS, Sweden
- 2. OSSAF proposal review and discussion -**
- 3. Spectrum activity update-**
- 4. Discussions / Other topics -**



Research Committee Meeting Agenda

15.20 – 17.30

1. Research to support science-based policy making, opportunities and limits in the context of PSCE.
2. How to make the best use of the PSCE “social network” to promote our research topics and to participate to EU calls
3. Renewal of the research Committee call for candidates
4. Any Other Business



Users Committee Meeting Agenda

15.20 – 17.30

- 1. Update on PSCE business as seen from the users side**
- 2. COPE User Centered Design and Evaluation, Leena NORROS, VTT, Finland and Reinhard HUTTER, CESS GmbH Centre for European Security Strategies**
- 3. Ian Readhead, ACPO/ BAPCO: What are the implications of the financial cutbacks on the development work within public safety, as seen from a users perspective?**
- 4. Mats Persson, Swedish police: Users experiences on implementing a digital radio system in a border area**
- 5. Any other business**



Dissemination event on Common Operational Picture Exploitation (COPE) Project

- The objective of the COPE project, funded by the Seventh EU Framework Programme, is to create technological solutions which enable improved emergency management by better command and control performance, reliability of technical support at reduced overall costs. The aim is to create technological solutions that increase situational awareness among agencies and enhance both horizontal and vertical information flow to and from first responders.
- The project started in February 2008 and ends in February 2011. It is performed by a consortium of 9 partners from industry, research and consultancy. The project developed a novel system of systems for improved situation awareness and decision making in disaster management.
- More information is available at <http://cope.vtt.fi/>



Programme of the dissemination event on Common Operational Picture Exploitation (COPE) Project

30 November 2010

- ❑ 14.00 – 15.00
COPE Overview- Jari HAMALAINEN, VTT, Finland and Hannu RANTANEN, Emergency Services College, Finland
- ❑ Industrials Committee (30 min)
COPE Technology - Improving information flow to/from first responders and incident command, Johan FORSLING, BAE Systems C-ITS, Sweden
- ❑ Users Committee (30 min)
COPE User Centered Design and Evaluation, Leena NORROS, VTT, Finland and Reinhard HUTTER, CESS GmbH
Centre for European Security Strategies
- ❑ Booth presenting the COPE technology developments will be available



PSC Europe Forum Conference Sponsors & Exhibitors

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Exhibitors





Presentation of the sponsors



CISCO celebrates this year 25 years of technology innovation, operational excellence and corporate social responsibility.

The concept of solutions has been with Cisco since its inception. Husband and wife Len Bosack and Sandy Lerner, both working for Stanford University, wanted to email each other from their respective offices located in different buildings but were unable to due to technological shortcomings. A technology had to be invented to deal with disparate local area protocols; and as a result - the multi-protocol router was born.

Since then Cisco has shaped the future of the Internet and has become the worldwide leader in networking - transforming how people connect, communicate and collaborate.

As market transitions evolve so do our product offerings - all to best meet customer needs. Over time, Cisco has evolved from Enterprise, Public Sector and Service Provider solutions to addressing customer needs in many other segments including Public Safety & Security.

Cisco's vision is to transform the way Cisco and our customers provide global safety and security solutions for employees, citizens, critical infrastructure and public safeguards. Using the network as the platform, Cisco is collaborating with government, ecosystem partners and private institutions to solve some of the toughest societal and business challenges in today's world. Together, we can increase the effectiveness of local and regional police, fire, medical and government professionals by providing tools to coordinate rapid, appropriate responses to all type of emergencies.

Cisco is committed to innovation and research and development is a core component of our corporate culture. Cisco spends nearly \$5.2 billion a year in R&D, making us one of the top R&D spenders in the world.

More information is available at: www.cisco.com

Presentation of the sponsors



EADS – For the security of all

EADS delivers complete mission critical solutions, and the EADS TETRA and TETRAPOL systems are an excellent solution for customers who want to set up a shared radio network with complete coverage and security.

Our portfolio also includes control rooms and applications. Users prefer our easy to use radio terminals and their innovative features.

Fortecor® will be the ultimate high-speed solution, complete with new applications that take advantage of high-speed data. Evercor® expertise is at your service worldwide. Together with our customers, we build the future of PMR.

More information is available at: www.eads.com/pmr





Presentation of the sponsors



Motorola

We are a global communications leader powered by a passion to invent and an unceasing commitment to advance the way the world connects.

Our communication solutions allow people, businesses and governments to be more connected and more mobile.

For more information about our company, our people and our innovations, please visit <http://www.motorola.com>



Presentation of the exhibitors



WMC is short for Twente Institute for Wireless and Mobile Communications. WMC is an innovative high-tech organization focused on radio communication for mission critical applications. We offer our expertise through contract research and consultancy projects, as well as our own product line FIGO.

Our experience covers most contemporary wireless and mobile communication technologies, including GPRS/UMTS/HSPA/LTE, TETRA, WiFi, BlueTooth, Zigbee, DECT and many others.

WMC started as a spin-off of Ericsson in 2002. Our team embodies expertise that goes back into the eighties. Through our continuous and intense participation in many national and international research projects we constantly keep up to speed with the forefront of radio technology.

We translate new trends in radio technology into practical solutions, focusing on mission critical communications. In this focus area we offer our product line FIGO. It is a hybrid radio network for reliable data communications. Nodes in the field connect with the infrastructure using redundant radio links, always selecting the best available option. In addition nodes that are in each others proximity create and maintain an ad-hoc (mesh) network in the field. This supports local communication as well as multi-hop communication with the infrastructure.

WMC offers a unique combination of research, consultancy and system / product development. WMC is a partner that doesn't only create a design, but also translates it into practical solutions and if you suitable we also develop it. Theoretical knowledge of the mobile domain and the ability to translate it into practical solutions go hand in hand for WMC.

More information is available at: www.ti-wmc.nl

Presentation of the exhibitors



e*Message Wireless Information Services Group Europe

- Leader in continental European nP2M operations.
- In Germany and France: operates nationwide networks with excellent coverage that deliver the highest reliability.
- Countrywide offering of full range of Alerting, Business Paging and Data Broadcast services, as well as a Berlin-Brandenburg professional trunked radio network for voice and data (PAMR: Public Access Mobile Radio) made available to industry companies, public agencies, among them PPDR, and service providers.
- PPDR users and cooperation partners (among others): Fire Services of counties, regional departments, cities; Federal Police, Federal Body for Disaster Prevention and Disaster Relief.
- Provider of narrow band Point-to-Multipoint (nP2M) technology including satellite based backbone to serve various end user devices such as two million personnel weather forecast stations, personnel alerting devices, embedded warn modules, traditional pagers, displays etc.
- Contribution in national and European research projects related to alarming and alerting of population.
- More information is available at: www.emessage.eu





PRACTICAL DETAILS

- PSCE Conference will be held at [CISCO Systems](#)
Haarlerbergweg 13- 19 / 1101 CH Amsterdam Zuidoost, Nederland
Tel: 0800 0200 791, Fax: +31 (0)20 357 1100
 - Conference participants will mainly stay at the following 2 hotels :
 - [INTEL HOTEL](#)**
Nieuwezijds Kolk 19 - 1012 PV Amsterdam (Netherlands)
Tel: +31 (0)20 530 1818 | Fax: +31 (0)20 - 422 1919
svdbrink@intelhotels.nl
Contact person: Susanne van den Brink
 - [RHO HOTEL](#)**
NES 05-23 - 1012 KC AMSTERDAM (Netherlands)
Tel: + 31 20 6207371 | Fax: + 31 20 6207826
info@rhohotel.com
Contact person: Enny DIK
 - **[BUS PICK-UP offered by the Dutch Ministry of Security & Justice](#)**
 - **30 November 8.00 am & 6.00pm**
From/to RHO Hotel & INNTEL Hotel to CISCO premises;
 - **1 December 2010, 8.00 am (only!!)**
From RHO Hotel & INNTEL Hotel to CISCO premises
- !!! - INNTEL hotel is located in a pedestrian street therefore the bus shall pick up and drop the guests at Crown Plaza city Centre Hotel, Nieuwezijds Voorburgwal 5, which is about 250 metres from INNTEL Hotel.**
- **[Dinner offered by CISCO Systems](#)** (within walking distance from both hotels)
30 November, 7.30pm - **De Kroon Restaurant**, Rembrandtplein 17-I / 1017 CT Amsterdam
Tel: 020-6252011 / Fax: 020-4276833 <http://www.dekroon.nl/>